



Sponsored by the New Lawyers' Section of the Delaware State Bar Association

Tuesday, January 26, 2010 • 8:30 a.m. - 1:15 p.m.

Live in New Castle County at Delaware State Bar Association, 301 N. Market St., Wilmington, DE
 Live in Kent County via Simultaneous Broadcast at Community Legal Aid Society, Inc., 840 Walker Road, Dover, DE

4.5 hours CLE credit in Enhanced Ethics for Delaware and Pennsylvania attorneys

PLEASE NOTE: Materials for this seminar will be available as a printable download for registrants in advance of the seminar for a discounted registration fee. If you prefer a hard copy of seminar materials, please indicate your preference below.

PROGRAM

8:00 a.m. – 8:30 a.m.
Registration

8:30 a.m. – 9:00 a.m.
Working with the Difficult Client
 Richard A. DiLiberto, Esquire
Young Conaway Stargatt & Taylor LLP

9:00 a.m. – 9:30 a.m.
Taking Positions Recommended by the Client:
The Bounds of Zealous Advocacy
 The Honorable Jan R. Jurden
Superior Court of Delaware

9:30 a.m. – 10:15 a.m.
Avoiding Disciplinary Complaints from Clients
 Charles Slanina, Esquire
Finger, Slanina & Liebesman, LLC

10:15 a.m. – 10:30 a.m.
Break

10:30 a.m. – 11:00 a.m.
Client Issues with Respect to Attorney Recordkeeping and Timekeeping
 Michael S. McGinniss, Esquire
Office of Disciplinary Counsel
 Andrew P. Taylor, Esquire
Cooch and Taylor P.A.

11:00 a.m. to 11:45 a.m.
Lawyers' Assistance Program and Professional Guidance Committee
 Karen Jacobs Loudon, Esquire
Morris Nichols Arshat & Tunnell LLP
 I. Barry Guerke, Esquire
Parkowski Guerke & Swayze, P.A.
 Carol Waldhauser, Executive Director
Delaware Lawyers Assistance Program

11:45 a.m. – 12:30 p.m.
Client Fee Disputes: How to Avoid Them and How to Address Those that Arise
 Thomas D. Shellenberger, Esquire
Cooch and Taylor P.A.

12:30 p.m. – 1:15 p.m.
Avoiding and Surviving Malpractice Claims
 Lawrence I. Zutz, Esquire
Willis of Delaware, Inc.



Dealing with a Difficult Client • Tuesday, January 26, 2010

Please return by January 22, 2010 • DSB012610DEAL1

Location: Delaware State Bar Association in Wilmington Community Legal Aid Society, Inc. in Dover

Tuition: DSBA members and staff: Download materials - \$165.00 **or** DSBA supplied hard copy of materials - \$185.00
 Non-members and others: Download materials - \$250.00 **or** DSBA supplied hard copy of materials - \$270.00
 PA Credit – Add \$15.00 PA ID No. _____

Name: _____ DEID No.: _____

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Check/Charge in the amount of \$ _____ enclosed. Please make checks payable to DSBA.

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General Information

Register by phone with your MasterCard, VISA, Amex or Discover.
 Call (302) 504-1472, Monday - Friday, 9:00 a.m. - 4:00 p.m.

Refunds issued only if cancellation is received no later than one week prior to seminar.

Registration form also available on website: www.dsba.org. For additional information, please call (302) 504-1472.

Please return to: CLE, Delaware State Bar Association, 301 N. Market Street, Wilmington, DE 19801 • FAX: (302) 658-5212

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